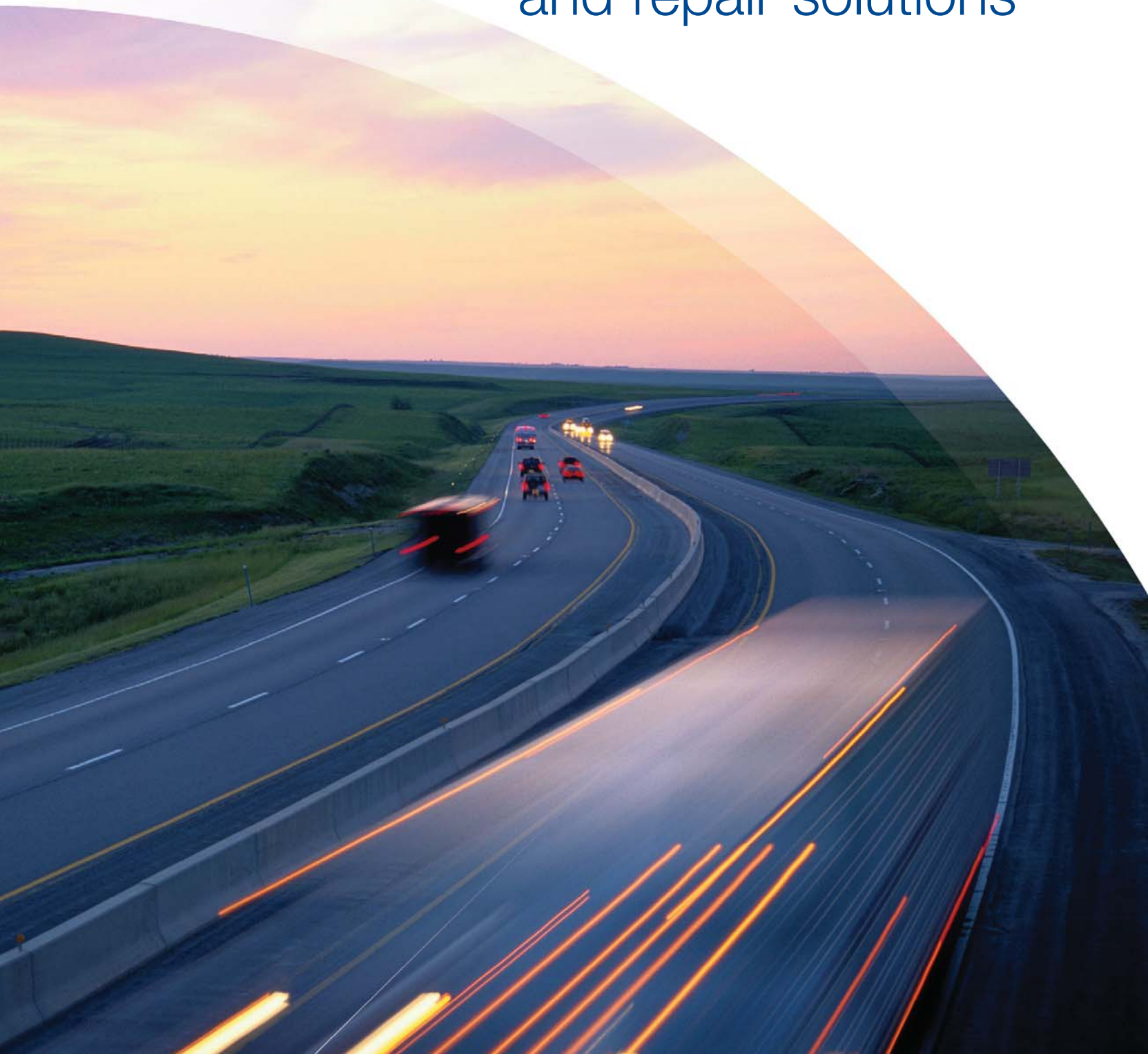




Effective

accident management
and repair solutions



What our clients say about us

This business is like any other. Before you put your trust in us, you should ask around first. Find out if we're really as good as we say we are. But don't just take our word for it. Here's what our clients have to say about us...



The thing I like most is their ability to adapt. Our fleet has undergone many changes throughout the last couple of years and Nationwide Network Services have been flexible enough to cope. If I have a problem I only have to pick up the phone and I know that someone there will deal with it.

Ann Taylor
Accident & Insurance Controller
Compass Group UK Ltd

After a lengthy elimination process we chose Nationwide Network Services to manage the accident repairs of our fleet of 1500 cars and commercials. They have certainly reduced our administration burden and helped reduce the ongoing costs of operating our fleet. We have been with them since 2000 and are more than happy with their performance.

Gary Black
Fleet Manager
Leisure Link





Meet your team

That's exactly what we are – and it's why your fleet will receive the best accident management and repair solutions in the business. No automated call centres. No messing around. Just 100% dedication to getting your drivers back on the road quickly and cost effectively.

As the accident management arm of Nationwide Crash Repair Centres, the UK's largest wholly owned bodyshop repair network, we provide a complete one-stop-shop for accident management and repairs.

From the repair experts in each of our 67 wholly owned bodyshops, 32 network approved repairers and 27 commercial vehicle bodyshops, to the valet who'll clean your vehicle thoroughly before its return, we work together to repair your vehicle fast and to the highest quality, minimising disruption to your business.

You'll be in good company. Our reputation is built on great results, so it's no surprise that Nationwide Network Services manage some of the largest fleets in the UK, as well as many leading insurance companies.



Fast friendly, effective

Accidents will happen. And when they do, you can count on us to get it sorted fast, saving you time and money. Whatever it takes...

We'll work with you to develop a tailored accident management solution that meets your business' unique requirements. So, after an accident, we'll take care of everything – even the collection and return of your vehicle – while you concentrate on what you do best... running your business.

One bill to save on paperwork

As the only accident management provider to own all our own bodyshops, we can provide an unrivalled all-in-one service, which includes one simple itemised schedule for all repairs and services. It also means we can provide highly accurate estimates, monitor your costs and guarantee repairs are carried out to the highest standard.

Gain instant online repair updates

Keep up to speed with the progress of your repairs at the touch of a button, with our revolutionary new vehicle repair tracking system. This market-leading tool allows you to gain instant updates online, saving you valuable time and helping you plan ahead more effectively.

A dedicated claims team for Claims Handling and Third Party Capture

When the accident involves a Third Party, our dedicated insurance experts will step in to take care of Third Party Claims Handling and Third Party Capture. True professionals, they'll also help protect your insurance costs and maximise your compensation.

Choose from the largest fleet of courtesy cars and vans in the UK

We know how vital it is to keep your drivers on the move, so we'll provide a replacement vehicle while repairs are carried out. We have the largest fleet of courtesy cars in the UK, all of which are under 12 months old.

Dedicated

24 hour call centre

Time is money. That's why our highly trained accident management team is available 24 hours a day, 365 days a year.

One easy Freephone number

After an accident, the last thing your driver needs to worry about is which number to call or whether they have enough change for a payphone or credit on their mobile. We just have one free number to call, reducing time, money and stress!

NO automated menu systems

With Network Services, your driver will never have to wait in a queue or trawl through endless menu options to get help. An experienced operator will always be waiting to take that call.

Specially trained staff to help your drivers

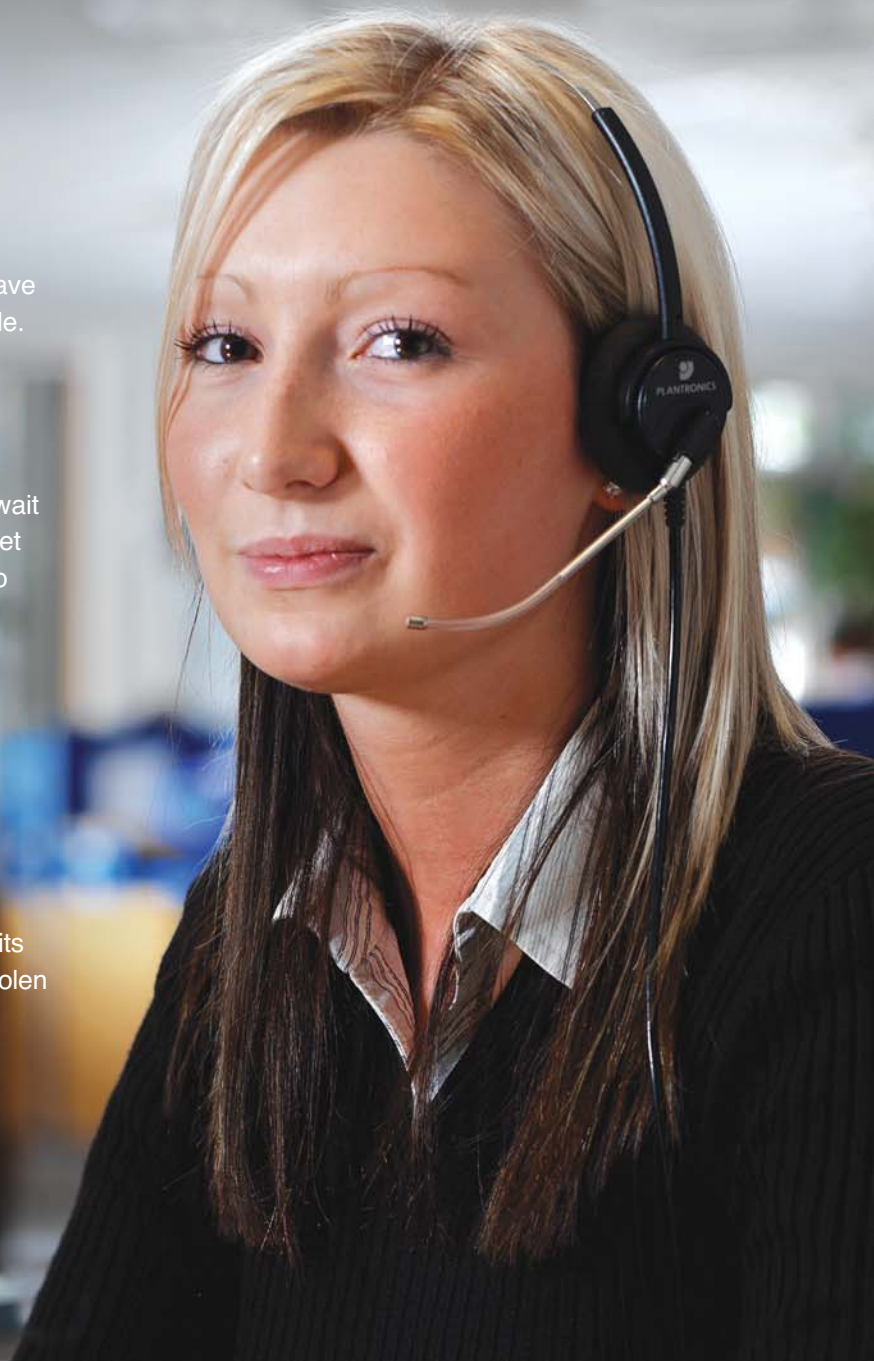
Our staff are trained to help your driver through a traumatic experience with maximum sympathy and minimum fuss, whilst taking care of the repairs quickly and efficiently.

'Quick fix' mobile units for rapid repairs

We have access to over 800 rapid response mobile units on standby for incidents like cracked windscreens or stolen radios, saving your business valuable time and money.

No fuss

Tell us what you want and we will do everything in our power to deliver it. After all, solving your accident-related problems is our business.



When we say that we can take care of everything for you, we mean everything. Not only can our 130 bodyshops diagnose and repair your vehicles quickly to the highest standards, we'll also complete any specialist repairs or extra services in-house – saving you time, money and paperwork. How? By employing our own specialists.

Speeding up damage evaluation

Waiting for your insurer's engineer to inspect vehicle damage can be lengthy – and costly too if the hold-up impacts on trade. That's why we employ our own engineers, who use the latest Glassmatix and Audatex estimating and imaging systems, to evaluate any damage and help speed up your claim.

Repairing specialist vehicle systems

Our fleet of Mobile Solutions repair vans can visit any of our bodyshops to repair specialist vehicle systems. This includes de and re-gassing air conditioning systems, repairing and re-setting engine management systems and the removal and replacement of glass.



Organising hire vehicles

Need a specific replacement vehicle rather than a courtesy car? No problem. We can organise the vehicle you require from a market-leading hire company at discounted rates.

Salvage Disposal

We negotiate settlement and disposal of any Total Loss vehicle quickly and efficiently, with guaranteed values. It's one less thing for you to worry about.




All part of the service

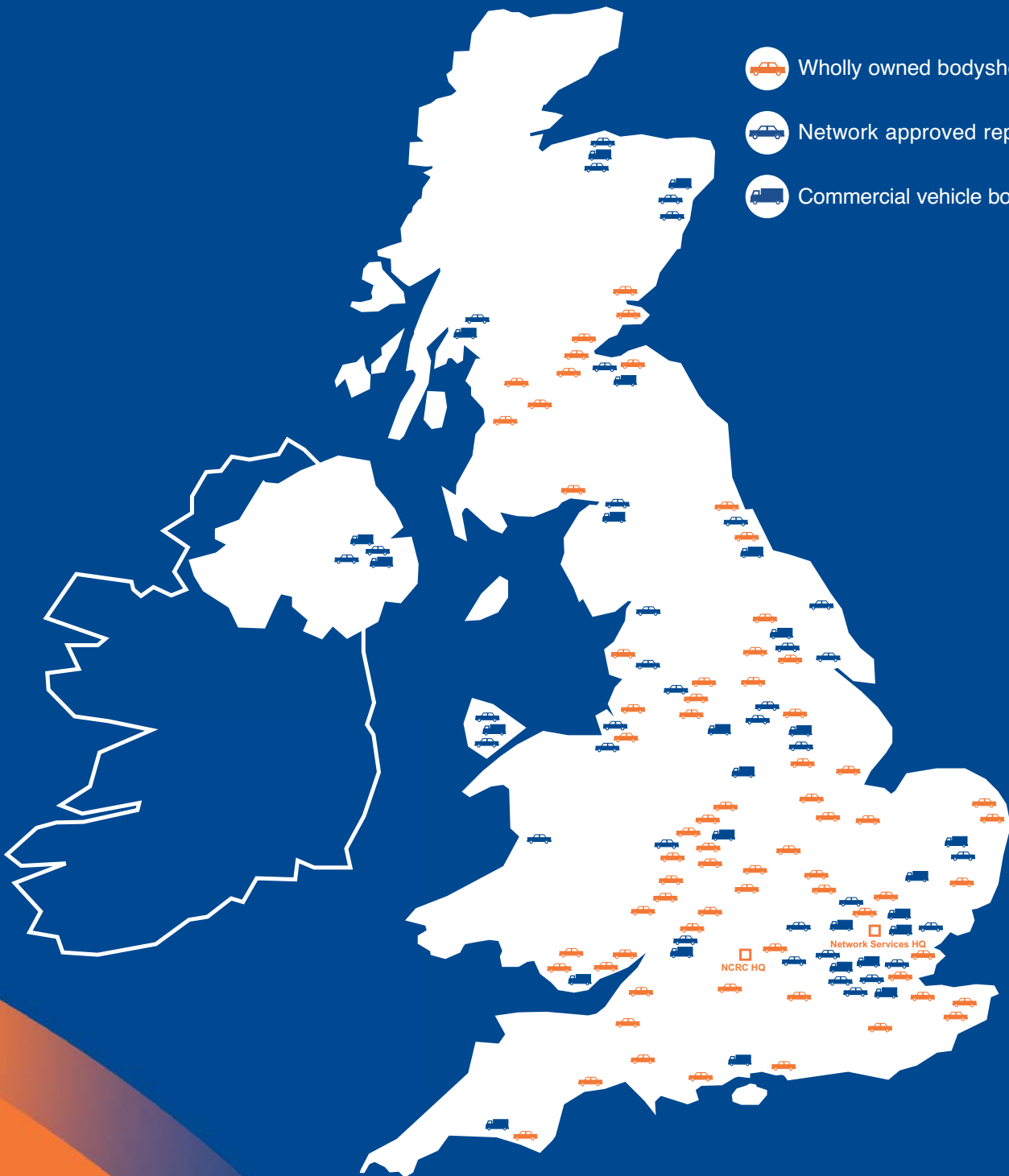


Close at hand

“Nationwide” is not just a name.
It’s a reality.

As a Nationwide Network Services client, our 67 wholly owned bodyshops, 32 network approved repairers and 27 commercial vehicle bodyshops across the UK are at your disposal – ready to start repairs on your vehicle should they be needed.

-  Wholly owned bodyshops
-  Network approved repairers
-  Commercial vehicle bodyshops



Call us today on:

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